



# Network List

## Vietnam UltraCare Plan

Information correct as of 1 June 2021

Region	Hospitals/Clinics	Services	Telephone	Location	Remarks
Ho Chi Minh City	Franco-Vietnamese Hospital	Inpatient Outpatient	<b>(028) 5411 3333</b> <b>(028) 6290 6167</b>	6 Nguyen Luong Bang St, Saigon South (Phu My Hung), District 7, HCM City 3rd floor, Bitexco Building, 2 Hai Trieu, Ben Nghe Ward, District 1, HCM City	
Ho Chi Minh City	Columbia Asia Gia Dinh	Inpatient Outpatient	<b>(028) 3803 0678</b>	1 No Trang Long St, Ward 7, Binh Thanh District, HCM City	
Ho Chi Minh City	Columbia Asia International Clinic	Outpatient	<b>(028) 3823 8888</b>	8 Alexandre de Rhodes St, Ben Nghe Ward, District 1, HCM City	
Ho Chi Minh City	Columbia Asia Binh Duong	Inpatient Outpatient	<b>(0274) 381 9933</b>	Lot 178, Hoa Lan Hamlet, Thuan Giao Commune, Thuan An, Binh Duong	
Ho Chi Minh City	Family Medical Practice Clinic	Outpatient	<b>(028) 3822 7848</b> <b>(028) 3514 0757</b> <b>(028) 3744 2000</b> <b>(028) 5448 4544</b>	Diamond Plaza, 34 Le Duan Street, District 1, HCM City The Manor, 91 Nguyen Huu Canh Street, Ward 22, Binh Thanh, HCM City 95 Thao Dien, Thao Dien Ward, Thu Duc City, HCM City River Park Premier, Block C, 41 Dang Duc Thuat St, Tan Phong Ward, District 7, HCMC	Credit card imprint is requested
Ho Chi Minh City	City International Hospital	Inpatient Outpatient	<b>(028) 6280 3333</b>	No. 3, Street 17A, Binh Tri Dong B Ward, Binh Tan, HCM City	
Ho Chi Minh City	Raffles Medical Clinic	Outpatient	<b>(028) 3829 8424</b>	167A Nam Ky Khoi Nghia Street, District 3, HCM City	Credit card imprint is requested
Ho Chi Minh City	Centre Medical International	Outpatient	<b>(028) 3827 2366</b>	30 Pham Ngoc Thach Street, District 3, HCM City	
Ho Chi Minh City	Victoria Healthcare clinic	Outpatient	<b>(028) 3910 4545</b>	135A Nguyen Van Troi, Ward 12, Phu Nhuan, HCM City 20 Dinh Tien Hoang, Da Kao Ward, District 1, HCM City 1056 Nguyen Van Linh, Phu My Hung, District 7, HCM City	
Ho Chi Minh City	Vinmec Central Park Hospital Vinmec Clinic	Inpatient Outpatient	<b>(028) 3622 1166</b> <b>(028) 3520 3388</b>	208 Nguyen Huu Canh, Ward 22, Binh Thanh, HCM City 2 Bis Tran Cao Van, Da Kao Ward, District 1, HCM City	Credit card imprint is requested

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Ho Chi Minh City	International Hanh Phuc Clinic	Inpatient Outpatient	<b>1900 6765</b>	Binh Duong Boulevard, Thuan An District, Binh Duong Province 97 Nguyen Thi Minh Khai, Pham Ngu Lao Ward, District 1, HCM City 5th floor, Estella Place, 88 Song Hanh, An Phu Ward, Thu Duc City, HCM City	
Ho Chi Minh City	Medical Center International	Outpatient	<b>(028) 5412 0560</b>	42 Number 6 Street, Hung Phuoc 3, Tan Phong Ward, District 7, HCM City	
Ho Chi Minh City	Stamford Skin Clinic	Outpatient	<b>(028) 39321090</b>	99 Bis Suong Nguyet Anh, Ben Thanh Ward, District 1, HCM City	Credit card imprint is requested
Ho Chi Minh City	Cao Thang Eye Hospital	Inpatient Outpatient	<b>(028) 3923 8435</b> <b>(028)3820 2982</b>	135 Tran Binh Trong, Ward 2, District 5, HCM City 5th floor, 45 Vo Thi Sau, Da Kao Ward, District 1, HCM City	
Ho Chi Minh City	Vigor Health Clinic	Outpatient	<b>(028) 3911 5315</b>	Miss Ao Dai Building, 2nd floor, Room 2. 21 Nguyen Trung Ngan, District 1, HCM City	
Ho Chi Minh City	Yersin International Clinic	Outpatient	<b>(028) 3933 6688</b>	10 Truong Dinh Street, Ward 6, District 3, HCMC	
Ho Chi Minh City	American International Hospital	Inpatient Outpatient	<b>(028) 3910 9999</b>	6 Bac Nam 3 Street, An Phu Ward, Thu Duc City, HCM City	
Ho Chi Minh City	CarePlus Clinic	Outpatient	<b>18006116</b>	Level 2, Crescent Plaza, 105 Ton Dat Tien, Tan Phu Ward, District 7, HCM City 107 Tan Hai, Ward 13, Tan Binh District, HCM City	
Ho Chi Minh City	Sakura Dental Clinic	Outpatient	<b>(028) 5415 6868</b>	69 Le Van Thiem, Phu My Hung, District 7, HCM City	
Ho Chi Minh City	Westcoast Dental Clinic	Outpatient	<b>(028) 3825 6999</b> <b>(028) 35191 777</b>	17-19-21 Ly Tu Trong Street, District 1, HCM City 27 Nguyen Ba Lan Street, Thao Dien Ward, Thu Duc City, HCM City	
Ho Chi Minh City	Starlight Dental Clinic	Outpatient	<b>(028) 3822 62 22</b> <b>(028) 6282 8822</b>	02 Bis Cong Truong Quoc Te St, District 1, HCM City 24 Thao Dien, Thao Dien Ward, Thu Duc City, HCM City	
Ho Chi Minh City	Koseikai Dental Clinic	Outpatient	<b>(028) 3910 6255</b>	Miss Ao Dai Building, 3rd floor, 21 Nguyen Trung Ngan, District 1, HCM City	
Vung Tau	Formosa Surgical Specialist Clinic	Outpatient	<b>(0254) 3899278</b>	Industrial Zone My Xuan A2, Phu Ha, My Xuan, Tan Thanh, Ba Ria-Vung Tau	
Vung Tau	Raffles Medical Clinic	Outpatient	<b>(0264) 3858 776</b>	1 Le Ngoc Han Street, Vung Tau City, Ba Ria-Vung Tau	Credit card imprint is requested
Ha Noi	Hanoi French Hospital	Inpatient Outpatient	<b>(024) 3577 1100</b>	IPO Box 352 Hanoi, No. 1 Phuong Mai Street, Dong Da, Hanoi 24T1 Hoang Dao Thuy Street, Cau Giay District, Hanoi	Outpatient is applied for MHD group only
Ha Noi	Family Medical Practice Clinic	Outpatient	<b>(024) 3843 0748</b>	A1 Van Phuc 109-112 Kim Ma Street, Ba Dinh, Hanoi	
Ha Noi	Raffles Medical Clinic	Outpatient	<b>(024) 3934 0666</b>	51 Xuan Dieu, Quang An, Tay Ho, Hanoi	Credit card imprint is requested
Ha Noi	Westcoast Dental Clinic	Outpatient	<b>(024) 37 100 555</b>	51 Xuan Dieu, 2nd floor, Syrena Shopping Center, Tay Ho, Hanoi	
Ha Noi	Hong Ngoc hospital	Inpatient Outpatient	<b>(024) 3927 5568</b> <b>(024) 392 755 68</b>	55 Yen Ninh Street, Ba Dinh, Ha Noi Floor 3, Block B, Savico Megamall, 07 – 09 Nguyen Van Linh, Long Bien, Hanoi	
Ha Noi	VINMEC International Hospital	Inpatient Outpatient	<b>(024) 3974 3556</b> <b>(024) 6664 6868</b>	458 Minh Khai Street, Hai Ba Trung, Hanoi Floor 1, Block R2, Royal City, 72A Nguyen Trai, Thanh Xuan, Hanoi	Credit card imprint is requested
Da Nang	Family Medical Practice Clinic	Outpatient	<b>(0236) 358 2699</b>	50-52 Nguyen Van Linh Street, Nam Duong Ward, Hai Chau, Da Nang	
Da Nang	VINMEC International Hospital	Inpatient Outpatient	<b>(0236) 3711 111</b>	Intersection of 30/ 4 and Nguyen Huu Tho Street, Da Nang	
Da Nang	Family Hospital	Inpatient Outpatient	<b>(0236)3632 111</b>	73 Nguyen Huu Tho, Hoa Thuan Nam, Hai Chau, Da Nang	

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Da Nang	Tam Tri hospital	Inpatient Outpatient	<b>(0236) 3679 555</b>	64 Cach Mang Thang Tam, Khue Trung, Cam Le, Da Nang	
Da Nang	Hoan My Hospital	Inpatient Outpatient	<b>(0236) 3650 676</b>	291 Nguyen Van Linh Street, Thac Gian, Thanh Khe, Da Nang	
Ha Long	VINMEC International Hospital	Inpatient Outpatient	<b>(0203) 3828188</b>	10A Le Thanh Tong, Hong Gai, Ha Long City, Quang Ninh	Credit card imprint is requested
Hai Phong	VINMEC International Hospital	Inpatient Outpatient	<b>(0225) 7309 888</b>	31 Vo Nguyen Giap, Vinh Niem, Le Chan, Hai Phong	Credit card imprint is requested
Thailand	Bumrungrad hospital	Inpatient Outpatient	<b>(66) 2667 2496</b> <b>(66) 2667 2119</b>	33 Soi Sukhumvit 3, Khwaeng Khlong Toei Nuea, Khet Watthana, Krung Thep Maha Nakhon 10110, Thailand	
Thailand	Samitivej Public Company Limited	Inpatient Outpatient	<b>(66) 2378 9176</b>	133 Sukhumvit 49, Klongtan Nua, Vadhana, Bangkok, Thailand	

### I. Guidelines to the direct billing network

When attending the hospital for in-patient, daycare or out-patient treatment, please follow the procedures listed below:

1. Please show your Membership Card and proof of identification to the receptionist prior to the consultation.
2. Sign the Letter of guarantee for hospital expenses or Claim form to acknowledge receipt of the treatment following the hospitalisation.
3. Settle any co-insurance, excess amounts or uninsured items with the hospital prior to leaving.

### II. Uninsured items

The following is a list of some of the general benefit exclusions under your UltraCare Plan. This is not a complete list and does not replace the policy wording. In case of any queries, please contact us for clarification.

1. Any Co-insurance or excess applicable. (As show on the membership card).
2. All out-patient treatments under Standard Plan (except post-hospitalisation) see terms and conditions.

3. Dental, Wellness, Vaccinations.
4. Pre-existing conditions (any medical conditions which existed before the commencement date). See Benefit Exclusions BE1 in your Plan Guide for a definition of a pre-existing condition.
5. Alcohol, drug or any other intoxicating substance abuse or any addictive condition.
6. Infertility treatment or fertilization, treatment for sexual problems.
7. Sexually transmitted diseases.
8. Experimental or unproven treatment.
9. Congenital abnormalities or birth defects.
10. Suicide, willful, self-inflicted.
11. Sleep apnoea, snoring or insomnia.
12. Cosmetic, reconstructive or remedial disorder.
13. Special diet, weight control, children's food, vitamin, mineral or organic supplements.

### III. Important notes

1. The direct billing services are not available to obtain any treatment, which falls outside the scope of your policy.
2. Membership card is not a credit card or guarantee of payment. Please follow the guidance of the hospital administration team.
3. Should you require treatment as an in-patient or day-patient or Emergency Evacuation, please contact First Assistance 24 hours service.
4. The Hospital has the right to refuse any Direct Billing arrangement.
5. Any Direct Billing that is settled and is subsequently assessed as not being covered under the terms of our policy will be the responsibility of the Policyholder to reimburse the Hospital for the amount due.

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